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7 UNITED STATES DISTRICT COURT
8 FOR THE WESTERN DISTRICT OF WASHINGTON

9 MICHAEL EVITT,

10 Plaintiff,

11 v.

12 WELLS FARGO BANK, N.A.,

13 Defendant.

Case No. 3:23-cv-06121-BHS

**WELLS FARGO BANK, N.A.'S REPLY
IN SUPPORT OF MOTION FOR
JUDGMENT ON THE PLEADINGS
AND OPPOSITION TO MOTION TO
CONVERT TO SUMMARY
JUDGMENT**

NOTED ON MOTION CALENDAR:
MARCH 29, 2024

14
15 **INTRODUCTION**

16 Wells Fargo moved for judgment on the pleadings, arguing that Mr. Evitt's FCRA claim
17 fails as a matter of law because (1) Mr. Evitt's dispute with TransUnion, which was attached to
18 his Complaint, reports that his account was opened fraudulently, while that is not and has never
19 been his contention; and (2) the Arbitration Award, which forms the sole basis for Mr. Evitt's
20 credit reporting dispute, had not been confirmed or reduced to judgment at the time of his dispute
21 notice (or lawsuit), rendering it ineffective and unenforceable as a matter of law.

22 Mr. Evitt's Opposition¹ does not squarely address either point. Rather, facially in conflict
23 with the TransUnion Dispute Notice, and in a failure of candor to the Court, Mr. Evitt wholly

24 ¹ Mr. Evitt filed an Opposition to the Motion on March 15, 2024, and then subsequently and without leave filed a
25 "Supplemental" Opposition on March 19, 2024. Parties are not permitted to file serial oppositions, rendering the
26 Supplemental Opposition properly stricken. That said, Wells Fargo's references herein to Mr. Evitt's arguments are
taken from his later-filed Supplemental Opposition.

1 ignores that the stated “reason” he gave for the dispute was that the account was “opened
2 fraudulently.”

3 **Item:**

4
5 WELLS FARGO CARD SERVICES 446542050983****

6 **Reasons:**

7
8 This account was opened fraudulently.

9 **Additional comments:**

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11 I do not owe this debt.

12 But that contention bears no relationship to the nature of his actual claim: unauthorized charges
13 relating to a legitimate account that he opened. His failure to confront that fatal flaw in his
14 Dispute Notice is telling, and for the reasons in the Motion and below, warrants dismissal of his
15 FCRA claim with prejudice.

16 Likewise, the Opposition *nowhere* disputes that an unconfirmed arbitration award is of no
17 force or effect. Despite not contesting this threshold point, the Opposition nonetheless
18 pervasively relies on the Arbitration Award and its findings as the basis for Mr. Evitt’s claim.
19 Mr. Evitt’s reliance on the Arbitration Award, which was unconfirmed during all relevant times,
20 and was even the subject of Mr. Evitt’s own motion to amend, is legally unsupported and
21 unsupportable and cannot provide the basis for his claim. This point also is dispositive and
22 requires dismissal of his claim.

23 Rather than confronting the two dispositive bases for dismissal raised in the Motion, the
24 Opposition primarily focuses on Wells Fargo’s handling of Mr. Evitt’s reporting of unauthorized
25 transactions in 2022 as well as the Arbitrator’s findings. But while Mr. Evitt apparently hopes

1 that recounting the entire history of his dispute with Wells Fargo will distract the Court from
2 these fatal flaws and save his claim, nothing in the Opposition can change the fact that the prior
3 investigation is irrelevant to the present dispute, and the Arbitrator's findings – *which included a*
4 *ruling that Mr. Evitt failed to establish a FCRA violation* – are ineffective until confirmed. The
5 Court should decline Mr. Evitt's redirection away from the dispositive issues Wells Fargo
6 identified and established. In sum, Mr. Evitt provides no sound basis to deny Wells Fargo's
7 Motion, and this Court should grant it in its entirety.

8 ARGUMENT

9 I. Mr. Evitt Did Not Allege a FCRA Violation Because His Dispute Notice Did Not 10 Identify an Inaccuracy.

11 As Wells Fargo's Motion explained, while Mr. Evitt's Complaint did not explicitly allege
12 the nature of his TransUnion dispute, it inaccurately implied that the Dispute Notice called out
13 the allegedly unauthorized transactions or the account balance. *See* Compl. ¶ 4.58. It did not.
14 The Dispute Notice, which is appended to the Complaint, instead indicates that the account was
15 "opened fraudulently." Compl., Ex. D. As is clear from the Mr. Evitt's Complaint, Opposition,
16 and even the Arbitration Award, Mr. Evitt has never claimed or contended at any time –
17 including here – that his account was "opened fraudulently." As the Motion also explained, the
18 Dispute Notice defines the scope of the customer's dispute and a furnisher cannot be liable for
19 unreasonably investigating a dispute based on information not provided. *Gorman v. Wolpoff &*
20 *Abramson, LLP*, 584 F.3d 1147, 1157 (9th Cir. 2009) (citing 15 U.S.C. § 1681i(a)(2)(A));
21 *Scharer v. OneWest Bank, FSB*, 2014 WL 12558124, at *6 (C.D. Cal. Sept. 8, 2014). As such,
22 Wells Fargo cannot, as a matter of law, have had a duty to investigate unauthorized transactions
23 when the Dispute Notice states only that the account was opened fraudulently.

24 The Opposition responds only by (1) arguing that the Dispute Notice is extrinsic to the
25 pleadings and thus not a proper basis for Rule 12(c) relief; (2) counterfactually insisting that the

1 Dispute Notice identified unauthorized charges; and (3) arguing that the Dispute Notice
2 indicating a fraudulently opened account somehow triggered an investigation as to unspecified
3 unauthorized charges relating to a legitimately opened account. Each fails in turn.

4 **A. Consideration of the Dispute Notice, Which Is Attached to the Complaint, Is**
5 **Completely Appropriate under Rule 12(b)(6) or 12(c).**

6 Mr. Evitt argues that the Dispute Notice cannot be used to justify dismissal on the
7 pleadings because it is “extrinsic” to the pleadings. *See, e.g.,* Opp’n at 2:6-7, 12-13. This
8 argument lacks any support in the law, as it is well established that “documents attached to the
9 complaint, documents incorporated by reference in the complaint, or matters of judicial notice”
10 may be considered “without converting the motion to dismiss into a motion for summary
11 judgment.” *United States v. Ritchie*, 342 F.3d 903, 908 (9th Cir. 2003); *Spewell v. Golden State*
12 *Warriors*, 266 F.3d 979, 990 (9th Cir.), opinion amended on denial of reh’g, 275 F.3d 1187 (9th
13 Cir. 2001) (holding that a court is “not required to accept as true conclusory *allegations which*
14 *are contradicted by documents referred to in the complaint....*”) (emphasis added); *Daniels-*
15 *Hall v. Nat’l Educ. Ass’n*, 629 F.3d 992, 998 (9th Cir. 2010) (“We are not, however, required to
16 accept as true *allegations that contradict exhibits attached to the Complaint* or matters properly
17 subject to judicial notice, or allegations that are merely conclusory, unwarranted deductions of
18 fact, or unreasonable inferences.”) (emphasis added).

19 **B. The Opposition Improperly and Wholly Ignores the Actual Content of the**
20 **Dispute Notice.**

21 Review of the Dispute Notice makes clear that the Opposition evinces a serious lack of
22 candor to the Court, as Mr. Evitt’s entire argument is based on a demonstrably false description
23 of his own Dispute Notice, which wholly ignores the actual nature of the purported inaccuracy.
24 In a tortured attempt to frame the November 30, 2023 credit reporting dispute so as to concern
25 the unauthorized charges, Mr. Evitt refuses to grapple with the fact that the Dispute Notice in

fact reports that “This account was opened fraudulently” and instead repeatedly quotes only the “additional comments,” wherein Mr. Evitt vaguely adds: “I do not owe this debt.” Opp’n at 11.

Indeed, the Opposition nowhere acknowledges its content, and a review of the actual Notice illustrates the insincerity of Mr. Evitt’s position and the fatal flaw in his claim:

Item:

WELLS FARGO CARD SERVICES 446542050983****

Reasons:

This account was opened fraudulently.

Additional comments:

I do not owe this debt.

Dispute Notice, Compl., Ex. D. The only reasonable reading of the Dispute Notice starts with the stated “Reasons” (that the account was opened fraudulently) and adds additional information to that “reason” by reference to the “additional comments” (“I do not owe this debt.”). In other words, Mr. Evitt stated the reason for the dispute as a fraudulent account opening, and on that basis, he does not owe the debt. Dispute Notice, Compl., Ex. D. Notwithstanding the above, Mr. Evitt argues that it “could not have been clearer” from the face of the Dispute Notice that Mr. Evitt was disputing *unauthorized charges* on *his* (legitimately-opened) account, which, in his view, should have led Wells Fargo to review the (unconfirmed) Arbitration Award and zero the account balance. Opp’n at 11.

C. By Its Terms, the Dispute Notice Could Have Only Given Rise to an Investigation of the Account’s Opening, and Thus Does Not State a Claim.

While Mr. Evitt never acknowledges that the Dispute Notice’s reporting the account to

1 have been “opened fraudulently” does not point the furnisher to any alleged inaccuracy, he
2 nonetheless argues that Wells Fargo still should have known that Mr. Evitt was disputing
3 unauthorized charges on a legitimately-opened account, and that Wells Fargo could not “ignore
4 what it already knows.”

5 It is well-established that the Dispute Notice conveys “the nature of the consumer’s
6 challenge to the reported debt....” *Gorman v. Wolpoff & Abramson, LLP*, 584 F.3d 1147, 1157
7 (9th Cir. 2009). Even an expansive reading of the Dispute Notice here would not lead Wells
8 Fargo to reach a different result because Mr. Evitt’s account was not fraudulently opened, nor
9 does he allege that it was. Instead, the Opposition places undue weight on a footnote indicating
10 that “in deciding that the notice determines the nature of the dispute to be investigated, we do not
11 suggest that it also cabins the scope of the investigation once undertaken.” 584 F.3d at 1157,
12 n.11. While, to be sure, a furnisher may not put proverbial blinders on, that does not change that
13 the required investigation concerns the “disputed information.” *Hinkle v. Midland Credit Mgmt.,*
14 *Inc.*, 827 F.3d 1295, 1301 (11th Cir. 2016). For example, the Motion discussed at length the
15 instructive, analogous of *Scharer v. OneWest Bank, FSB*, 2014 WL 12558124, at *6 (C.D. Cal.
16 Sept. 8, 2014), which the Opposition ignores entirely. There, the plaintiff submitted two separate
17 dispute notices – the first as “Not my account, please delete,” and a subsequent notice noting that
18 certain foreclosure references on his credit report were inaccurate based on a judgment. *Id.* at
19 *3. The furnishers responded to the first dispute notice by affirming the reporting because it was
20 in fact his account and responded to the second by removing the foreclosure references because
21 he had identified an inaccuracy. *Id.* at *3-4. The court recognized that the furnisher’s duty to
22 conduct an investigation was tied to the nature of the dispute, and not a comprehensive review of
23 the account.

24 Here, Mr. Evitt had the opportunity to frame his credit reporting dispute and by extension
25 the resulting investigation, and chose to describe it as a fraudulent account opening. Thus, Wells

1 Fargo had a duty to investigate whether the account was opened fraudulently. As there has never
2 been any contention of any kind – in the previous arbitration, the Arbitration Award, or the
3 Complaint in this case – that Mr. Evitt’s credit card account was “opened fraudulently,” there
4 can be no FCRA violation for confirming such reporting as accurate. *Chiang v. Verizon New*
5 *England Inc.*, 595 F.3d 26, 38 (1st Cir. 2010) (quoting *DeAndrade v. TransUnion LLC*, 523 F.3d
6 61, 67 (1st Cir. 2008) (holding that a plaintiff cannot prevail on a FCRA claim “without a
7 showing that the disputed information ... was, in fact, inaccurate.”).

8 Mr. Evitt’s assertion that Wells Fargo “cho[se] to verify the false balance to Trans
9 Union” (Opp’n at 10) is likewise a non-starter. Because the TransUnion Dispute Notice alleged
10 a fraudulently-opened account, Wells Fargo’s “verification as accurate” verifies that the account
11 was not fraudulently-opened. Nothing about the dispute or the verification concerned the
12 balance in particular.

13 Indeed, the position Mr. Evitt urges would require furnishers to investigate accounts
14 without any direction or limitation, as the additional comment of “I do not owe this debt” is
15 impossibly broad without the accompanying “opened fraudulently” reason. Mr. Evitt’s
16 interpretation is squarely at odds with Ninth Circuit authority, holding that the dispute notice
17 directs the scope of the inquiry – not that any dispute triggers a whole account review. Any
18 furnisher tasked with investigating Mr. Evitt’s credit reporting dispute would investigate whether
19 the account was fraudulently opened, *and on that basis*, whether Mr. Evitt owes the debt.

20 Finally, as Wells Fargo candidly acknowledged in its Motion, the issue of the
21 reasonableness of an investigation is generally a question of fact. *See Gorman*, 584 F.3d at 1157.
22 However, where, as here, only one conclusion is supported, or the dispute fails to identify any
23 inaccuracy to be investigated, a determination as a matter of law is appropriate. *See id.* While the
24 Opposition repeatedly parrots the general rule, it fails to confront the fact that the dispute notice
25 did not actually identify any inaccuracy, and as a matter of law, Mr. Evitt has not stated a claim.

1 Because there is no dispute that Mr. Evitt's credit card account was, in fact, opened by
2 Mr. Evitt, there can be no FCRA violation as a matter of law based on Wells Fargo's declining to
3 change the reporting in response to his allegation that his account was "fraudulently opened."
4 Mr. Evitt's FCRA claim is not viable, and as such, the Complaint should be dismissed for this
5 threshold reason.

6 **II. Even if the Arbitration Award Provided a Sound Basis for Changing the Credit**
7 **Reporting, It Is Not Effective or Enforceable Until Confirmed, Which Mr. Evitt**
8 **Does Not Dispute.**

9 The sole basis for Mr. Evitt's FCRA claim is his contention that Wells Fargo's reporting
10 of his credit card account is inconsistent with the Arbitrator's Award. Compl. ¶ 4.58. The
11 Opposition argues that Wells Fargo's investigation of his dispute was unreasonable because its
12 investigation "ignore[d] what it already kn[ew]" about "many consumer disputes, lengthy
13 litigation, and the decision of the arbitrator" (Opp'n at 9, 11), but that does not change the fact
14 that the Award is irrelevant until confirmed.

15 **A. Mr. Evitt Does Not Dispute that Arbitration Award Is Not Enforceable Until**
16 **Confirmed.**

17 Mr. Evitt's Opposition does not refute that, even if the Arbitration Award were relevant
18 to this credit reporting dispute, it is not enforceable until confirmed by a court. Confirmation is
19 the process through which a party to arbitration completes the award process under the FAA, as
20 the award becomes a final and enforceable judgment. *Teamsters Loc. 177 v. United Parcel*
21 *Serv.*, 966 F.3d 245, 248 (3d Cir. 2020) (citing 9 U.S.C. § 13). "Because arbitrators are not
22 clothed with judicial power, arbitration awards under the FAA are only viable if enforced by a
23 court. Thus, arbitration awards are only enforceable to the extent the winning party files a motion
24 for confirmation of the award and a court indeed confirms the award." Jonathan A. Marcantel,
25 *The Crumbled Difference Between Legal and Illegal Arbitration Awards: Hall Street Associates*
26 *and the Waning Public Policy Exception*, 14 *Fordham J. Corp. & Fin. L.* 597, 604 (2009); *see*

1 *also Wash. Dep't of Corrections v. Fluor Daniel, Inc.*, 130 Wn. App. 629, 632, 126 P.3d 52, 52
2 (2005) (holding that an arbitration award is not a final judgment of a court and does not become
3 enforceable as a judgment until confirmed in court). As such, the as-then unconfirmed
4 Arbitration Award cannot form the basis for the purported inaccuracy of his credit reporting.

5 **B. Mr. Evitt's Reliance on the Arbitrator's Findings About Wells Fargo's Prior**
6 **Fraud Investigation of the Bill-Pay Charges Is Inappropriate and Misplaced.**

7 Even though Mr. Evitt does not contest the legal fact that an arbitration award is of no
8 force or effect until it is confirmed, he nonetheless focuses heavily on the Arbitrator's findings
9 and comments about Wells Fargo's handling of Mr. Evitt's 2022 report of unauthorized
10 transactions and *previous* investigation of a *different* credit dispute – none of which is relevant to
11 the dispute at issue in this litigation, and none of which is actually in the Complaint.² For
12 example, Mr. Evitt's Opposition quotes liberally from the Award about Wells Fargo's
13 investigation of Mr. Evitt's 2022 claim that certain charges were unauthorized, including that
14 Wells Fargo had not successfully obtained the credit card statements for the Bank of America
15 accounts at issue. But these findings concerned Wells Fargo's 2022 determination that Mr.
16 Evitt's charges were authorized – and are irrelevant to Mr. Evitt's December 2023 Complaint.

17 Moreover, and importantly, the Arbitrator ruled in her Award that Mr. Evitt *failed to*
18 *establish a FCRA claim and ruled in Wells Fargo's favor on that claim.* (Arb. Award, Compl.,
19 Ex. A at 5.) As such, no credit dispute or investigation that predated the November 17, 2023
20 Award or the November 30, 2023 Dispute Notice can be included in the claims here.

21 Moreover, while the Award recommends credit reporting changes consistent with the
22 findings therein, it is important to note that FCRA does not provide for injunctive relief to affect
23

24 ² Wells Fargo acknowledges that, as it has argued here, the Court may properly look to
25 documents attached to the Complaint. But Mr. Evitt's Opposition is the first time that he appears
26 to incorporate the Arbitrator's opinions about a prior investigation about a prior dispute as part of
his claim here, which is wrong, including because the Award was unconfirmed.

1 credit reporting. *See, e.g., Howard v. Blue Ridge Bank*, 371 F. Supp. 2d 1139, 1146 (N.D. Cal.
2 2005) (holding that FCRA does not provide for injunctive relief in private suits and any state law
3 providing for injunctive relief for credit reporting is preempted by FCRA); *Ramirez v. MGM*
4 *Mirage, Inc.*, 524 F. Supp. 2d 1226, 1236 (D. Nev. 2007) (citing *Washington v. CSC Credit*
5 *Services Inc.*, 199 F.3d 263 (5th Cir.2000)) (“The only circuit and most district courts that have
6 considered the issue have held a private litigant may not pursue injunctive relief under the
7 FCRA....”). Thus, once confirmed, the Award has the effect of a judgment, and the legal effects
8 of the factual findings included therein, but there is in no event an injunction concerning credit
9 reporting in the Award, nor can there be.

10 Regardless, Wells Fargo’s previous investigation of Mr. Evitt’s prior dispute has been
11 fully adjudicated by virtue of the Arbitration Award and cannot be relitigated here. Nor can it be
12 collaterally enforced here, particularly before confirmation. The focus of this litigation, as
13 framed in the Complaint, and as it must be, is Wells Fargo’s response to Mr. Evitt’s November
14 30, 2023 credit reporting dispute (Compl. ¶ 4.60), which he erroneously contends would have
15 included “examining the documents that pertain to the account, particularly the Arbitrator’s
16 ‘Final Award.’” Compl. ¶¶ 4.58, 5.7.

17 Mr. Evitt relies on the readily distinguishable *Feldmann* case to support his point that
18 Wells Fargo is somehow bound by the unconfirmed Award, even though *Feldmann* does not
19 involve an arbitration award at all. Opp’n at 11. *Feldmann* is inapposite for at least two reasons.
20 First, *Feldmann* says nothing about the enforceability of an arbitration award or a furnisher’s
21 duty to comply with a court order. To the contrary, *Feldmann* held that a furnisher could not
22 avoid liability for failure to conduct a reasonable FCRA investigation by pointing to an internal
23 delay in updating information in its own system of record. *Feldmann v. Lakeview Loan*
24 *Servicing, LLC*, Case No. C20-580 MJP, 2021 WF 1627048, *3 (W.D. Wash. 2021). But Wells
25 Fargo has not asserted any delay in updating its records; rather, the Award itself is not of any

1 force or effect to warrant updating reporting until it is confirmed. In other words, whether Wells
2 Fargo had “updated its system to reflect the decision of the arbitrator” (Opp’n at 11) is not at
3 issue. The issue is instead whether Wells Fargo was obligated to comply with an unconfirmed
4 Award as of the date of Mr. Evitt’s dispute (November 30, 2023), and the answer is no. As
5 unrefuted by Mr. Evitt, the Arbitration Award has not been confirmed as a judgment, rendering it
6 ineffective as a matter of law. *Fluor Daniel*, 126 P.3d at 54-55 (holding that an arbitration
7 award, like a jury verdict, is not fully liquidated until it is reduced to judgment).

8 Second, as detailed in the Motion and above, whether Wells Fargo had “updated its
9 system to reflect the decision of the arbitrator” (Opp’n at 11) would not have changed Wells
10 Fargo’s response to Mr. Evitt’s credit reporting dispute, as the Arbitration Award does not
11 address whether Mr. Evitt’s account was “fraudulently opened.” The Award purports to direct
12 Wells Fargo to “remove the debt from his credit card account, refrain from collecting monthly
13 payments from Mr. Evitt, cease reporting the debt to credit reporting agencies and report the
14 dispute between Mr. Evitt and Wells Fargo as resolved in his favor.” (Arb. Award, Compl., Ex.
15 A.) There is no finding – nor could there be – that Wells Fargo is directed to cease reporting the
16 account on Mr. Evitt’s credit due to the account being fraudulently opened. To the contrary, the
17 Arbitration Award confirms that the account belongs to Mr. Evitt. *See, e.g.*, Arb. Award at 1
18 (referencing “Claimant’s checking and credit card accounts”; “Claimant’s credit card”; Arb.
19 Award at 2 (referencing “his credit card account”); Arb. Award at 5 (referencing “his credit card
20 account”).

21 In addition to pointing this Court to an Arbitration Award that is neither enforceable nor
22 relevant to the credit reporting dispute at issue in this litigation, Mr. Evitt also inexplicably
23 attempts to focus the Court’s attention on Wells Fargo’s *discovery* in the arbitration proceeding
24 in early 2023, with respect to its attempts to obtain the Bank of America credit card statements
25

1 by subpoena. That is not and cannot be the basis for a FCRA claim arising from the November
2 30, 2023 Dispute Notice.

3 Mr. Evitt is inappropriately attempting to relitigate a dispute that has been previously
4 adjudicated in the arbitration proceeding. In the event the Arbitration Award were relevant to,
5 and binding on, Wells Fargo's investigation of this credit reporting dispute (and it is not), the
6 starting point for any such evaluation would be the Arbitration Award itself – not conduct
7 leading up to the Arbitration Award. Mr. Evitt's attempt to rehash here whether various credit
8 card charges were unauthorized, or whether Wells Fargo properly investigated *that* dispute, is
9 not properly relitigated a second time here. What Wells Fargo "already knew" in connection
10 with its investigation of *this* dispute is that Mr. Evitt obtained an as yet confirmed Arbitration
11 Award related to an unauthorized charges dispute that has nothing to do with a fraudulent
12 account opening.

13 To the extent Mr. Evitt seeks to use this action to enforce the unconfirmed Arbitration
14 Award, that is wholly improper. The Arbitration Award is not enforceable until confirmed by a
15 court, which did not occur prior to Mr. Evitt's Dispute Notice. Because the sole basis for Mr.
16 Evitt's FCRA claim is his contention that Wells Fargo's reporting of his credit card account is
17 inconsistent with the Arbitrator's Award, and the Award is not enforceable until it has been
18 confirmed and reduced to judgment, Mr. Evitt's FCRA claim is not actionable.

19 **III. The Opposition Provides Yet Another Basis for Dismissal of the Complaint by**
20 **Establishing that Wells Fargo Had Changed the Reporting No Later than**
21 **December 19, 2023 – Less than Thirty Days After the Dispute.**

22 Mr. Evitt's "Supplemental Opposition" avers and shows by exhibit that Wells Fargo had
23 changed the reporting to "reduce the credit card balance to zero" no later than December 19,
24 2023.³ Opp'n at 6. While that information is not relevant to the arguments Wells Fargo raised in

25 ³ In fact, Wells Fargo had ordered this reporting change as of December 8, 2023, though that fact is beyond the
26 pleadings and in any event immaterial to the arguments raised here.

1 its Motion, nor does it provide any legal basis to deny the Motion, it does provide an additional
2 basis to dismiss Mr. Evitt's Complaint.

3 The Supplemental Opposition not only confirms that Wells Fargo made changes to the
4 reporting, but that it did so within the statutory time period following the Dispute Notice.
5 Indeed, a furnisher's duty to investigate arises upon receipt of a dispute notice, which
6 investigation is to be completed within thirty (30) days of the dispute. 15 U.S.C. § 1681s-
7 2(b)(1)-(2). As Mr. Evitt disputed the credit reporting with TransUnion on November 30, 2023
8 and the reporting was changed no later than December 19, 2023, Wells Fargo provided the relief
9 he requested by virtue of this litigation within the statutory time period, which further supports
10 dismissal of the Complaint at the outset. *See, e.g., Johnson v. Wells Fargo Home Mortg., Inc.*,
11 558 F.Supp.2d 1114 (D. Nev. 2008) (holding that "[a] furnisher has thirty (30) days to properly
12 reinvestigate. Thus, no violation can occur until after the 30-day deadline for completing a
13 proper investigation has expired.").

14 **IV. There Is No Sound Basis to Convert Wells Fargo's Motion to Summary**
15 **Judgment Because its Disposition Does Not Depend on Any Facts Outside the**
16 **Pleadings.**

17 Without identifying what matters or information to which he refers, Mr. Evitt argues
18 without basis that Wells Fargo's Motion should be converted to a motion for summary judgment
19 because it relies on an "abundance of information" that is "extrinsic to the pleadings." Opp'n at
20 2, 12. To start, it is evident that Mr. Evitt does not understand that documents attached to and
21 referenced in the Complaint, such as the Dispute Notice and Arbitration Award, are not extrinsic
22 to the pleadings. *See United States v. Ritchie*, 342 F.3d 903, 908 (9th Cir. 2003).

23 Moreover, Wells Fargo did not rely on any material information, let alone an "abundance
24 of information" outside the pleadings in its Motion. Should Mr. Evitt have wanted to seriously
25 urge the conversion of the Motion, the burden is his to identify what material is "extrinsic to the
26 pleadings," and he utterly fails to do so. Notwithstanding his shirking that burden, in an effort to

1 evaluate Mr. Evitt's argument, Wells Fargo carefully compared its Motion with the Complaint
2 and its attached exhibits. Wells Fargo could find only three references to information not in the
3 pleadings – two of which were immaterial and one of which is judicially noticeable.

4 First, Wells Fargo's Motion noted that it was served with the Arbitration Award on
5 November 20, 2023. The date of service is not material to any argument raised in the Motion, as
6 the salient fact is that it remained unconfirmed at all relevant times. Second, Wells Fargo noted
7 in the Motion that all relief to be afforded under the Arbitration Award has been provided to Mr.
8 Evitt, but this statement is not material to any legal issue raised in the Motion. Wells Fargo
9 maintains that it had no obligations under the Award until its confirmation.

10 Finally, to the extent Mr. Evitt may refer to the fact that the Arbitration Award was not
11 confirmed either at the time of the November 30, 2023 dispute, or at the time of the December 8,
12 2023 filing of this Complaint, or indeed until just days ago, that fact is not only undisputed in the
13 moving papers and Opposition, it is a judicially noticeable fact and not a basis to convert the
14 Motion. *See* Docket, attached as Exhibit 1.

15 CONCLUSION

16 The Court should dismiss Mr. Evitt's Complaint in its entirety.

17 Dated: March 29, 2024

SNELL & WILMER L.L.P.

19 By: /s/ Kelly H. Dove

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kdove@swlaw.com

Attorneys for Wells Fargo Bank, N.A.

22 I certify that this memorandum contains 4,410
23 words, in compliance with the Local Civil Rules.

24 4876-4204-1776

26 WELLS FARGO BANK, N.A.'S REPLY IN SUPPORT OF MOTION FOR JUDGMENT ON THE
PLEADINGS AND OPPOSITION TO MOTION TO CONVERT TO SUMMARY JUDGMENT - 14
3:23-cv-06121-BHS

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